

October 5, 2009

Good morning,

I would like to provide feedback on my experience at a Microsoft Word course at Sector Learning last week.

The classroom is second to none. There are only eight student seats in the room—used to be 12 but owners felt students would be better served if 4 were removed. Computer equipment is first rate. Our teacher, Chris, was thorough, knowledgeable and answered questions (even my really dumb ones) very agreeably. He also addressed specific needs we all had related to our current projects. The atmosphere was relaxed, professional, calming—the most conducive environment for learning I've ever experienced.

Sector Learning does not cancel its classes if a minimum number of students aren't enrolled. Also, Sector designs specific training for any need. They work one-on-one as well. It might be most useful to contemplate Sector working with individual members of Executive to enhance their individual computer-related requirements.

You have a winner in Sector!

*Shelby*

**A. Shelby Alfred, BA, ABC**

Communications Coordinator, BC Assessment

1537 Hillside Avenue Victoria BC V8T 4Y2

T 250.595.6211 x 251 | F 250.595.6222 |

E [shelby.alfred@bcassessment.ca](mailto:shelby.alfred@bcassessment.ca) [www.bcassessment.ca](http://www.bcassessment.ca)